

License & terms

These are the general conditions for organizational use of Amaterus AI (the “Service”), provided by Transition State Technology Company Limited (“we” or “us”). Please review these conditions together with your individual contract before subscribing.

Fees, scope, deployment, and other details are defined in the quotation, order form, agreement, or other documents agreed by both parties (the “Individual Agreement”). If these conditions conflict with the Individual Agreement, the Individual Agreement takes precedence to the extent permitted by mandatory law.

Using Amaterus AI in research and development

The Service supports chemical and materials R&D and decision-making. AI suggestions and computational results are not experimental findings or guarantees of safety. Validate results using appropriate expertise; customers remain responsible for applying results to experiments or manufacturing and for their final decisions.

1. Terms of use

The Service is for organizations, including companies and research institutions. Use is governed by agreed conditions and your Individual Agreement. Customers manage their accounts and access permissions.

These conditions apply when your organization and we agree to incorporate them into your contract. Simply browsing this website does not create a contract to use the Service.

Customers must provide accurate contract information and appropriately manage administrators, users, credentials, and access permissions. If you become aware of possible unauthorized use or a data breach, promptly contact us and cooperate in limiting its impact.

If these conditions change, we will communicate the changes and their effective date through appropriate means and follow the procedures required by applicable law and the Individual Agreement. Posting changes on this website does not give us an unrestricted right to change your contract.



2. License conditions

A non-exclusive right to use the Service is provided for the agreed term, organization, users, features, and environment. Redistribution or use outside the agreed scope requires a separate agreement.

We grant customers a non-exclusive right to use the Service during the contract term within the organization, user count, features, data, compute resources, and deployment specified in the Individual Agreement. This does not transfer ownership of the software or underlying technology.

Unless permitted by the Individual Agreement, you may not transfer or sublicense access, resell or redistribute the Service, or allow use by organizations outside the agreed scope, including affiliates. External databases, calculation engines, open-source software, and other third-party materials may be subject to separate terms disclosed before use.

3. Subscription agreement

Amaterus Core, Suite, and Enterprise are provided through organizational subscriptions. Fees, term, user counts, compute resources, additional charges, and payment conditions are defined in your Individual Agreement.

The Service is provided through organization-level subscriptions based on Amaterus Core, Amaterus Suite, or Amaterus Enterprise. The contract term, start date, features, data scope, and deployment are specified in the Individual Agreement.

Fees, taxes, payment method and deadlines, included users, additional users, compute resources, external data licenses, and integration work are governed by the conditions agreed by both parties. Website prices are indicative; your formal quotation and Individual Agreement define the contracted price and scope.

Plan or scope changes require agreement on the changes, their price impact, and their effective date. Discovery, PoC, Pilot, and other evaluation or onboarding engagements also have separately agreed scope, duration, deliverables, and fees.



4. Prohibited conduct

Unlawful use, infringement, unauthorized access, service disruption, and use of data without permission are prohibited. Use must remain within your contract and applicable third-party licenses.

You must not use the Service unlawfully or contrary to public policy, infringe intellectual property, privacy, trade secrets, or other third-party rights, input, obtain, or publish data without authority, access systems without authorization, or improperly share credentials.

You must not disrupt the Service or other users, transmit malicious software, create unreasonable load, or bypass usage limits or security measures. Unauthorized copying, modification, analysis, or reverse engineering of software is also prohibited, except where permitted by law or an applicable license.

Where a violation or serious security concern is identified, we may request corrective action or restrict or suspend use to a necessary and proportionate extent under applicable law and the Individual Agreement. Except in emergencies, we will notify you of the reason and discuss the response.

5. Intellectual property

Rights in the Service belong to us or the relevant rights holders. Customers retain their rights in their data. We do not use customer data to train models without explicit permission.

Intellectual property in the Service's software, models, interfaces, documentation, and trademarks belongs to us or the relevant rights holders. Rights in data you input or upload remain with you or the original rights holders; submitting data to the Service does not transfer those rights to us.

Customers may use outputs for research, development, and other purposes within their own rights and applicable third-party rights and license conditions. We do not acquire rights that arise for you in outputs. However, we do not guarantee that AI outputs will qualify for legal protection, create exclusive rights, or avoid infringement of third-party rights.

We handle customer data only for the purposes and to the extent needed to provide, operate, and maintain the Service and deliver agreed support. We do not use customer data to train models without explicit permission. Confidentiality, personal information, permitted purposes, location, retention, deletion, export, and related matters are addressed in the security and data policy, privacy policy, and Individual Agreement.



6. Support scope

User guidance, technical inquiries, and incident support are provided within the agreed plan and scope. Support hours, channels, service levels, and custom work are confirmed in your contract.

Support covers user guidance, technical inquiries, and incident investigation and response within the agreed scope. Channels, support hours, eligible contacts, scope, and priorities are defined in the Individual Agreement. Response times, recovery times, availability, and other service levels are governed by an SLA where one has been agreed.

Commissioned chemical research, experiments, safety, regulatory or patent assessments, data preparation, custom development, and external-system integration are not automatically included in standard support. Their scope, cost, and allocation of responsibilities are agreed separately when required.

7. Cancellation & renewal

The term, renewal method, cancellation notice, early termination, settlement, and refunds follow your Individual Agreement. Data export, retention, and deletion at contract end are agreed in advance.

Renewal procedures and conditions, cancellation notice and procedures, and whether early termination is available are defined in the Individual Agreement. Automatic renewal applies only when both parties have agreed to its conditions. Contact the designated contractual contact if you wish to renew or cancel.

Outstanding fees, settlement or refunds of prepaid fees, and additional work on early termination are handled under the Individual Agreement and applicable law. The right to use the Service ends when the contract ends; confidentiality and other obligations intended by their nature to survive remain in effect.

Data export methods, migration assistance, retention periods, and deletion timing and methods at contract end are made explicit in the Individual Agreement or related agreed documents before production use. Customers should export and retain necessary data within the agreed period.



8. Disclaimers

AI and computational results are not guaranteed to be complete, accurate, or fit for a particular purpose. Liability follows applicable law and your Individual Agreement; these conditions do not exclude all liability.

Suggested routes, predictions, calculations, and reference information may contain uncertainty, errors, or limitations. Except as expressly agreed in the Individual Agreement, we do not guarantee completeness, accuracy, fitness for a particular purpose, experimental or manufacturing success, safety, or non-infringement of third-party rights.

Before using results, customers should check sources and calculation conditions and obtain appropriate expert evaluation, experiments, and safety, regulatory, and intellectual-property checks. The Service does not replace these checks or final human judgment.

Maintenance, communication failures, changes to external services, and other circumstances may interrupt use or limit functionality. Our obligations, damages, and other liabilities are governed by the Individual Agreement and applicable law. These conditions do not exclude or limit liability for our willful misconduct or gross negligence, or any liability that cannot lawfully be excluded or limited.